



WEBSITE DISCLAIMER:

Last review: 13th Dec 2020

Introduction

ADHD Foundation Limited (we, us, our) is a not for profit organisation registered and approved by the Australian Charities and Not-for-profits Commission. The term 'Website' refers to our website at <https://www.adhdfoundation.org.au> When you access the ADHD Foundation's website you agree to the following terms and conditions. All information on the website is provided in good faith, however we make no representation or warranty of any kind, express or implied, regarding the accuracy, adequacy, validity, reliability, availability or completeness of any information on the website, social channels or a mobile application.

www.adhdfoundation.org.au is an information and support based online resources website available for use by those searching for accurate and reliable information. We make every effort to ensure that information is accurate and reliably sourced however the website does not contain medical, legal, health other advice. Therefore the information is provided for general information and understanding or educational and awareness purposes only and is not a substitute for professional advice.

Membership

ADHD Foundation membership is currently free of charge to join and shortly may provide exclusive access to additional resources, discounted events forums and other educational and support information.

Website Content

The materials on our website comprise of trustworthy and reliable information and access to other equally reliable and trustworthy sites. This information does not constitute legal, medical or professional advice. The site offers links to other sites that enables you to leave the ADHD foundation site and go directly to the linked site. The ADHD Foundation are not responsible or liable for the content of any linked site or links with the linked site or any transmission received from any external links. Links are provided to assist visitors to the site in obtaining reliable and accurate information. The ADHD Foundation governance team make every attempt to ensure that all links from the ADHD Foundation website are to reputable and reliable sources.

Affiliates Disclaimer for the Website

This website and any mobile application may contain links to affiliate websites. Currently the ADHD Foundation does not accept payment/commission for any links to affiliates.

How we collect your information

We collect personal information from our members, donors, supporters and other individuals and organisations with whom we deal with only for the purposes of our interactions. We only collect personal information by lawful and fair means. We will collect your personal information through our interactions with you, such as where we communicate by telephone, mail, email, or when you submit a form on our website

This policy does not apply to the practices of medical practitioners, companies, individual businesses or organisations that ADHD Foundation does not own or control, or to people that the ADHD Foundation does not employ, engage with or manage.

Testimonials Disclaimer for the Website.

Our website may contain testimonials from our users of our services, support or information. These testimonials reflect the real-life experiences and opinions of our users. However, the experiences are personal to those particular users, and may not necessarily be representative of all users of our services, support or information. Testimonials on our website are submitted in various forms such as text, audio and/or video, and are reviewed by our governance team prior to being made public on our website. Testimonials appear on the website verbatim as given by our users, except for the correction or grammar or typing errors. Some testimonials may be shortened for the same of brevity where the full testimonial contained extraneous information not relevant to the general public.

The views and opinions contained in the testimonials belong solely to the individual user and do not reflect our views and opinions. We are not affiliated with users who provide testimonials, and users are not paid or otherwise compensated for their testimonials.

We do not claim, and you should not assume, that all users will have the same experiences. Your individual results may vary. Testimonials do not replace medical advice nor are they intended, nor should be construed, as claims that our services, support and information can be used to diagnose, treat, mitigate, cure prevent or otherwise be used. Testimonials should not be used to replace professional and medical advice. Individual advice should be sought from a medical practitioner. No testimonials have been clinically proven or evaluated.

Accuracy of information

We take reasonable steps to ensure that the personal information that we collect, hold and use is accurate, up-to-date and complete, and that the personal information that we disclose to third parties is also relevant. As such, we encourage you to contact us if you believe that any of the personal information that we hold about you is inaccurate, outdated, incomplete, irrelevant or misleading. You may request that we correct such personal information by contacting our Privacy Officer on the details provided below.

We will respond to all requests to correct personal information. We are not obliged to correct any of your personal information if we do not agree that it requires correction and we may refuse to do so. If we refuse, we will provide you with a written notice explaining the basis for our refusal.

Security of our Website

We may hold your personal information in both paper-based and electronic files. Electronic information is stored on secure servers that are protected in controlled facilities in Australia and under the highest security in a multi winning company that has achieved auDA Information security standard (ISS) accreditation. In some cases, these facilities may be overseas. We seek to ensure that personal information that we hold is protected from misuse, interference and loss caused by unauthorized access, modification or disclosure. Our employees and agents are obliged to treat any personal information held by us confidentially. Our website

Our website utilises "cookies", which are pieces of data that are stored on your hard drive containing details about your use of our website. Use of a cookie does not provide us with information about you that can be used to identify you, rather, they anonymously track usage of our website, so that we can enhance users' experience of our website. You may elect to reject cookies and still use our website, however in doing so, you may be unable to access certain pages.

We also use IP addresses to analyse trends, administer our website, track use movements on our website, and gather broad demographic data for aggregate use, which we may share with our partners and advertisers. We note that IP addresses are not linked to any information that could identify you.

Questions and complaints

The ADHD Foundation governance team review all our policies annually to ensure they are compliant with any changes to legislation and fit for purpose. We may make changes to this Website Policy at any time without notice to you. At any time, our current Privacy Policy is available on our website.

If you have any questions, or concerns please contact us via our website on email us at: office@adhd.foundation.org.au You can phone us on Office: 0411 144 551 or write to us at ADHD Foundation PO Box 22 Epping New South Wales 1710